

February 4, 2016

To Whom It May Concern:

“We had the privilege of having Mark conduct Active Shooter training for our entire staff at our

All Teams meeting, and were exceedingly pleased with his presentation. Mark has a dynamic ability to capture and retain the attention of his audience, and is a wealth of knowledge in his field.

As uncomfortable as it may be to discuss and plan a workplace intruder situation, in light of recent events it is an unfortunate necessity to have a trained staff and course of action if a volatile situation were to arise. Mark was able to customize his presentation specifically to our workplace, and gave us the resources and confidence to be prepared for a multitude of volatile workplace situations.

Our employees continue to recite key phrases and quotes Mark taught us, like “The body cannot go where the mind has never been.” This is a positive indicator of the impact Mark’s presentation left on our staff, and it is my pleasure to recommend Mark and TBG Solutions for all of your employee safety and training needs!”

Sincerely,

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