



May 1, 2017

LETTER OF REFERENCE

On behalf of Etex Telephone, it is my privilege to present this letter of reference for Mark Seguin with TBG Fraud Solutions.

I became aware of Mark and TBG when I attended a HealthFirst conference in Tyler this past fall. I found the subject material, and Mark's presentation of it, so interesting that I encouraged our CEO to allow him to speak at our annual Employee Training Day.

At our meeting, Mark spoke on Social Media Awareness. We enjoyed this very interesting and engaging presentation, and the information was well received by our employees. He also spoke about Smartphone Awareness and Identity Theft Awareness. We are a telecommunications company, and yet we learned things that even we didn't know and had not considered. Also, the video at the end gave his presentation a very moving and personal touch.

Any company would benefit from having Mark come and speak to their group.

Thank you,

Becky Kaunitz

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