



December 17, 2021

RE: Letter of Recommendation

To whom it may concern:

I am writing this letter to recommend Mark Seguin with TBG Solutions, Inc. The company I work for, Bossier Federal Credit Union, sought his services after my manager and I witnessed his Active Shooter Training at a local Society for Human Resource Management meeting in late 2019. In November of 2021, our company held our first Staff Training Day; Mark was our first presenter for the day with Active Shooter Training, and he and his presentation were by far our employees' favorite. Mark was engaging, knowledgeable, and presented the information in a clear, concise manner. In an internal survey, some of our employees mentioned that the information Mark shared was valuable information not only for work but for their everyday lives. Mark also provided us with valuable recommendations for each of our locations to help ensure we are providing our employees the tools they need – whether it be a physical tool or knowledge tool – to be able to survive such an occasion.

Speaking as the person who coordinated training with Mark, he was incredibly easy to work with. Our company had to delay scheduling the event initially due to COVID-19. Once we revisited the discussion, Mark worked with us to ensure we found the best date for all parties involved.

Our overall experience with Mark went above and beyond our expectations. My company and I would absolutely recommend his services to other organizations seeking similar training.

Thank you,

A handwritten signature in black ink that reads "Blake Haynie". The signature is written in a cursive, flowing style.

Blake Haynie
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